

CommonLook PDF Remediation Accessibility Conformance Report

Based on Voluntary Product Accessibility Template® (VPAT®)¹

VPAT Version 2.0 Beta 2

Date:	July 2018
Name of Product	Remediation Services
Contact for more information	Support@commonlook.com

Product description

Standard/Guideline	Included In the report
Web Content Accessibility Guidelines 2.0 , at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	YES (A,AA)
Section 508 as published in 2017 , at http://www.Section508.gov	Yes (Chapter 3, 6)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , at http://mandate376.standards.eu/standard	No

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WCAG 2.0 Conformance Table

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p>	<p>CommonLook Remediation Services are currently offered only for PDF files that do not include audio or video.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p>	<p>CommonLook Remediation Services are currently offered for PDF files that do not include captioning.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p>	<p>CommonLook Remediation Services are currently offered for PDF files that do not include audio or media alternatives.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p>	<p>Not Applicable in PDFs</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p>	<p>Not Applicable in PDFs</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Electronic Docs: Not Applicable</p>	<p>Does not apply to PDFs</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p>	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: Supports	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Electronic Docs: Not Applicable	CommonLook PDF Remediation does not address media accessibility requirements
1.2.5 Audio Description (Prerecorded) (Level AA)	Electronic Docs: Not Applicable	CommonLook PDF Remediation does not address media accessibility requirements
1.4.3 Contrast (Minimum) (Level AA)	Electronic Docs: Supports	<p>Electronic Docs: Tested where applicable using:</p> <ul style="list-style-type: none"> - Color contrast testing tools. - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
1.4.5 Images of Text (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
2.4.5 Multiple Ways (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
2.4.6 Headings and Labels (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
2.4.7 Focus Visible (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
3.2.3 Consistent Navigation (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
3.2.4 Consistent Identification (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
3.3.3 Error Suggestion (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	CommonLook PDF Remediation does not address media accessibility
<p><u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	CommonLook PDF Remediation does not address media accessibility
<p><u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	CommonLook PDF Remediation does not address media accessibility
<p><u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	CommonLook PDF Remediation does not address media accessibility
<p><u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	CommonLook PDF Remediation tests for conformance at the AA level.
<p><u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	CommonLook PDF Remediation does not address media accessibility
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	In PDF, this is addressed in the document creation phase, not during PDF remediation.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	In PDF, this is addressed in the document creation phase, not during PDF remediation.
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p><u>2.2.3 No Timing</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	Generally not applicable to PDF but would be addressed during document creation.
<p><u>2.2.4 Interruptions</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	Generally not applicable in PDF.
<p><u>2.2.5 Re-authenticating</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	Generally not applicable in PDF.
<p><u>2.3.2 Three Flashes</u> (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	This is a design consideration and, as such, is not a part of PDF remediation.
<p>3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	This is a design consideration and, as such, is not a part of PDF remediation.
<p>3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	<p>CommonLook PDF Remediation provides this upon client request.</p> <p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	This is a design consideration and, as such, is not a part of PDF remediation.

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.6 Pronunciation (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	<p>CommonLook PDF Remediation may provide this upon client request.</p> <p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>3.2.5 Change on Request (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
<p>3.3.5 Help (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not Evaluated	Not applicable to PDF.
<p>3.3.6 Error Prevention (All) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Electronic Docs: Supports	<p>Electronic Docs: Tested using:</p> <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)

2017 Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
302.2 With Limited Vision	Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
302.3 Without Perception of Color	Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
302.4 Without Hearing	Not Applicable	This is not a concern in print formats.
302.5 With Limited Hearing	Not Applicable	This is not a concern in print formats.
302.6 Without Speech	Not Applicable	This is not a concern in print formats.
302.7 With Limited Manipulation	Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. - Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
302.8 With Limited Reach and Strength	Not Applicable	This is out of the scope of PDF Remediation.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Evaluated	Documents are remediated without changing content.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	Electronic Docs: Tested using: <ul style="list-style-type: none"> - Commonlook PDF GA 5.x (including manual and automated tests) - Optionally PAC 1.x, 2.x, 3. Where applicable, Tags-Aware Assistive Technology (NVDA, JAWS, or similar)
602.3 Electronic Support Documentation	Supports	
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Supported	CommonLook PDF Remediation does not provide documents in alternative formats.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not Applicable	While the CommonLook PDF remediation software is accessible, people reading PDFs remediated by CommonLook do not need the information regarding the accessibility of the remediation tools.
603.3 Accommodation of Communication Needs	Supports	CommonLook provides email and phone support accommodating the needs of people who have difficulty communicating. Online training videos are also available.